

BULLETIN

A Communication from
the Life Insurance Division



PACIFIC LIFE

Pacific Life Insurance Company

DATE: October 29, 2025

TO: Life Insurance Producers, Broker General Agencies, Management, and Office Administrators

SUBJECT: Arizona – Gila County Flooding (2025)

Category	
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Arizona – Gila County Flooding (2025)

On September 25, 2025, severe rain and flooding struck Gila County, Arizona, resulting in considerable damage to homes and infrastructure. In alignment with the Arizona Department of Insurance which calls for insurers to support affected residents, Pacific Life will provide accommodations for impacted policyholders upon request.

- **Moratorium period:** September 27, 2025 – December 26, 2025 (unless extended).
- **Designated Area:** Gila County
- **Policies with GPE date in the effective period:** Upon the request of those affected, PL will work with policyowners residing in the counties listed above to offer lapse assistance and extend grace periods.

Consideration will be given to other policyholders that may have been impacted by the disaster and are experiencing hardship related to the disaster. Policyholders must contact Pacific Life for assistance.

Life Insurance Producers, Broker General Agencies, Management and Office Administrators are encouraged to reach out to clients in affected areas to inform them of this accommodation.

Our customer service representatives are available to assist you from 6:00 AM to 5:00 PM Pacific Time, Monday through Friday.

- For Pacific Life policy numbers beginning with “2L,” please call (844) 276-0193.
- For all other Pacific Life policy numbers, please call (800) 800-7681.

Pacific Life is a product provider. It is not a fiduciary and therefore does not give advice or make recommendations regarding insurance or investment products.



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Pacific Life Insurance Company is licensed to issue insurance products in all states except New York.
Product/material availability and features may vary by state.

The home office for Pacific Life Insurance Company is located in Omaha, Nebraska.

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